

# Fact #10

## Installation & After Sales Service

At Fraster, we have many years of experience with felt. That's why you will always receive good advice about using felt for your interior design solutions.

### Installation

We are happy to advise installers on how to install the complete solution. If the installation has specific requirements, i.e. pasting on special patterns, cut-out logos or the like, you will have the option to purchase these services directly from Fraster.

### Repair

Wool felt is a very strong and resilient natural material that keeps its shape for decades and also repels liquids. If an accident occurs nevertheless, we will of course provide advice as to options for repairing or cleaning the damaged felt product.

### Cleaning

Wool felt's is by nature incredibly easy to maintain and clean. Vacuuming with a soft nozzle will in most cases do the job, while spills can often be dabbed away with a dry cloth, possibly followed by another cloth with lukewarm water and a mild soap solution.

In general, any Fraster product is treated in the same way as a wool sweater, i.e. gently and without the use of high temperatures or strong detergents.

